

Additional Questions You May Want to Ask Your Potential Hospice Provider

- Will you meet with us to explain the services provided and answer questions without a fee and no obligation to choose your agency?
- Are you able to admit patients 24 hours a day, 7 days a week?
- Does an RN conduct the admission evaluation? Will you have a social worker present for the evaluation if we want one?
- Are there any medications or equipment that you will not provide for us? If the answer is yes, ask for a list of this information. Hospices are required to provide a reason why certain medications, services, or equipment, that a patient may need, will not be covered.
- If symptoms are not managed well at home, what steps will you take to get them under control?
- Are all disciplines of the hospice interdisciplinary team (RN, social worker, chaplain, hospice aid) on call 24/7? If not, which are?
- Do you have chaplains from religious traditions other than Christian? Ask about traditions that are important to your spiritual care.
- If English is not our first language, how will you provide effective communication for all visits through either interpretation services or staff who speak the language?
- Please describe your bereavement support services.
- **For veterans**—are your social workers knowledgeable in VA services and benefits?
- **For members of Tribal Nations**—are your social workers knowledgeable about specific tribal benefits and services?
- What types of support are your volunteers able to provide?
- Do you provide **community service for uninsured individuals**?
- For the **LGBTQI+** community—have you provided LGBTQI+ education and training to those who will be caring for the patients? How do you promote non-discrimination?
- Do you have a team that specializes in care for **young adults** on hospice?

[Find Healthcare Providers: Compare Care Near You | Medicare](#) --Hospice Compare is a government website through the Centers for Medicare and Medicaid Services that provides information on hospice agencies based on family feedback surveys and other data.